



After Hours Pickup Pre-registration Form

Thanks for going Jucy

Please make sure that you fill this form out completely, and that you fax it to us within 48 hours before you want to pick up the car, or it ain't gonna be there. Please also give us a free call to confirm the booking and we can go over how the pickup will work.

It is important to note that one of our staff won't be there when you pick up the car and that:

- Everyone wanting to drive the vehicle must have filled out their driver's licence details.
- You need to choose one of the insurance options.
- Please note that if you choose the standard insurance option, the excess which applies to you will be authorised from your credit card to ensure you have these funds available.
- You need to pay before the vehicle is taken out. We will charge your credit card for the amount due before leaving the vehicle for you.
- The person who is paying by card must sign the payment authorisation, **if you have a pre-pay voucher we will still need your credit card details on file**. A credit card administration fee of 2% applies to use of Visa and Mastercard and 4% applies to use of Amex for payment and security bond purposes.

After Hours Pick ups

All vehicles being sent out after hours will have a \$30 additional charge. We have to sleep too you know.

Pick ups from Auckland Airport

Head over to the Visitor Information Centre in International Arrivals. The staff there will have an envelope with your name on it. Inside will be your contract, keys and a car park card (or as we like to call it, your ticket to ride, feel free to sing this while opening the envelope). Just sign the contract and give it back to the staff at the Visitor Information Centre. Your vehicle will be parked in the specified car park on the card. Cars are delivered at approximately 3pm and parking costs around \$3 an hour (max of \$24) and you need to pay this.

Pick ups from Christchurch Airport

Your car will be at the Jucy Office (791 Wairakei Rd) which is approximately 3 minutes drive from the terminal. On arrival at Christchurch Airport, please make your way to the branch via taxi (expect to pay \$15 or so). Once at our branch you will find lockable key boxes on the right hand side of our building - a list to the left hand side will have the surname of the reservation and box number. To open the lock you will need the last four digits of your reservation number e.g if your number is AKL-212400, 2400 would be the code used to access your vehicle keys. A NZ\$30 charge applies for this service.

We hope you are looking forward to your New Zealand adventure and thank you for choosing Jucy Rentals. If you have any queries regarding your reservation, you may contact us via email res@jucy.co.nz or we provide toll-free numbers for the following countries: from **Australia 1800 150 850**; from **Germany 0800 181 7169**; from **USA 1800 650 4180**; from **UK 0800 559 3292** or you can call our international line on **+64 9 374 4360**.

Kind Regards,

The Jucy Crew

JUST FILL IN AND FAX TO
+64 9 374 4370

CALL US ON
+64 9 374 4360

OR EMAIL
res@jucy.co.nz

Please make sure you fill this form out completely, so we can have your car ready and waiting!



After Hours Pickup Pre-registration Form Just fill in and fax back to +64 9 374 4370

HIRER DETAILS

Please complete the following details: Booking Reference No: _____
 Booking Name: _____ Pickup Date: _____
 Arrival Flight Details: Airline: _____ Flight Number: _____ Time of Arrival: _____ am/pm
 Home Address: _____

 Home Phone No: _____ Email Address: _____

INSURANCE OPTIONS

Please select one of the following insurance options and we will debit the payment direct from your credit card prior to your collection of the vehicle. Please note that if the funds are not available on your credit card, the vehicle will not be left for collection.

DRIVERS 21 YEARS AND OVER (please tick one option only)

| OPTIONS | DAILY CHARGE | EXCESS / DEPOSIT | SINGLE VEHICLE ACCIDENTS | TYRE | WINDSCREEN | ALL GLASS BREAKAGES | ROOF / UNDERBODY | EXTRA DRIVER |
|-----------------------------------|--------------|------------------|--------------------------|------|------------|---------------------|------------------|--------------|
| <input type="radio"/> STRESS-FREE | \$17 | \$0 | \$0 | ✓ | ✓ | ✓ | ✓ | ✓ |
| <input type="radio"/> CHANCE-IT | \$10 | \$250 | \$2,500 | | | | | |
| <input type="radio"/> RISK-TAKER | \$0 | \$1,200 | \$2,500 | | | | | |

DRIVERS 18-20 YEARS (please tick one option only)

| OPTIONS | DAILY CHARGE | EXCESS / DEPOSIT | SINGLE VEHICLE ACCIDENTS | TYRE | WINDSCREEN | ALL GLASS BREAKAGES | ROOF / UNDERBODY | EXTRA DRIVER |
|-----------------------------------|--------------|------------------|--------------------------|------|------------|---------------------|------------------|--------------|
| <input type="radio"/> STRESS-FREE | \$24 | \$0 | \$0 | ✓ | ✓ | ✓ | ✓ | ✓ |
| <input type="radio"/> CHANCE-IT | \$15 | \$1,000 | \$3,500 | | | | | |
| <input type="radio"/> RISK-TAKER | \$0 | \$2,000 | \$3,500 | | | | | |

ADDITIONAL HIRE ITEMS:

Baby Car Seats NZ\$40.00 Snow Chains NZ\$25.00 Ski Racks NZ\$25.00 GPS Unit NZ\$8.00

RENTAL CHARGES

Daily Charge (non prepaid hires): _____ days @ \$ _____ per day = \$ _____

Less Deposit Paid: _____ less \$ (_____)

SUBTOTAL: NZ \$ _____

Daily Insurance: _____ days @ \$ _____ per day = \$ _____

Additional Drivers: _____ drivers @ \$ _____ per day = \$ _____

Additional Hire Items: _____ items @ \$ _____ per day = \$ _____

_____ items @ \$ _____ per day = \$ _____

_____ items @ \$ _____ per day = \$ _____

PREPAID VOUCHER **TOTAL PAYABLE:** NZ \$ _____ (GST included)

Credit Card Type (please tick): Visa (2% surcharge) Mastercard (2% surcharge) Amex (4% surcharge)

Card Number: _____ **Expiry Date:** ____ / ____

Card Holder's Name: _____ **Card Holder's Signature:** _____

Please note that Jucy Rentals retains the right to charge to this credit card for the cost of any damage to the vehicle, if the terms and conditions are broken or for any infringements incurred by the hirer.

I _____, hereby authorise Jucy Rentals to debit my credit card with the sum of NZ\$ _____. I understand that by signing this form I am bound to accept the above-mentioned payments and will not attempt to avoid this credit card charge. I have read and understand the Jucy Terms and Conditions and will comply with them.

HIRER'S SIGNATURE: _____ **DATE:** ____ / ____ / ____



After Hours Pickup Pre-registration Form Just fill in and fax back to +64 9 374 4370

HIRER - CONTACT DETAILS & DRIVER LICENCE

First Name: _____ **Family Name:** _____
Address: (please supply your current residential address) _____
City/Suburb: _____ **State/Province:** _____
Zip/Post Code: _____ **Country:** _____
Date of Birth: Day _____ Month _____ Year _____
Home Phone No: (include country code & area code) _____
Mobile Phone No: (contact no. while travelling in the rental vehicle) _____
Driver Licence No: _____ **Driver Licence Type:** International Country
Country of Issue: _____ **Expiry Date of Driver Licence:** ____ / ____ / ____

SECOND DRIVER - CONTACT DETAILS & DRIVER LICENCE

First Name: _____ **Family Name:** _____
Date of Birth: Day _____ Month _____ Year _____
Home Phone No: (include country code & area code) _____
Mobile Phone No: (contact no. while travelling in the rental vehicle) _____
Driver Licence No: _____ **Driver Licence Type:** International Country
Country of Issue: _____ **Expiry Date of Driver Licence:** ____ / ____ / ____
DRIVER'S SIGNATURE: _____ **DATE:** ____ / ____ / ____

THIRD DRIVER - CONTACT DETAILS & DRIVER LICENCE

First Name: _____ **Family Name:** _____
Date of Birth: Day _____ Month _____ Year _____
Home Phone No: (include country code & area code) _____
Mobile Phone No: (contact no. while travelling in the rental vehicle) _____
Driver Licence No: _____ **Driver Licence Type:** International Country
Country of Issue: _____ **Expiry Date of Driver Licence:** ____ / ____ / ____
DRIVER'S SIGNATURE: _____ **DATE:** ____ / ____ / ____

FOURTH DRIVER - CONTACT DETAILS & DRIVER LICENCE

First Name: _____ **Family Name:** _____
Date of Birth: Day _____ Month _____ Year _____
Home Phone No: (include country code & area code) _____
Mobile Phone No: (contact no. while travelling in the rental vehicle) _____
Driver Licence No: _____ **Driver Licence Type:** International Country
Country of Issue: _____ **Expiry Date of Driver Licence:** ____ / ____ / ____
DRIVER'S SIGNATURE: _____ **DATE:** ____ / ____ / ____

IMPORTANT: The signatures of the hirer (first driver) as well as all the other drivers are mandatory.



Car Rental Agreement Terms and Conditions EFFECTIVE 1 APRIL 2009 - 31 MARCH 2010

This rental agreement is made on the date specified in the Schedule on the reverse side hereof ("the Schedule") between Jucy Rentals ("the owner") and the customer ("the hirer") whose name and address appears in the Schedule. The owner and hirer agree as follows:

1. VEHICLE DESCRIPTION

The owner will let and the hirer will take on the motor vehicle described in the Schedule ("the vehicle") on the terms set out in this agreement.

2. DURATION OF HIRE

The term of hire shall commence and cease at the time and dates specified in the schedule. [Note: Car charges are on a 24-hour basis. First hour is free; after the first hour late a full day hire applies. The owner must authorise any rental extension beyond that specified in the rental agreement prior to the return of the vehicle. All extensions are subject to availability and must be requested through our reservations team at least 48 hours prior to the drop off date on the original contract. The owner reserves the right to charge a penalty fee of NZ\$500 plus the daily rental rate for anyone in breach of this.]

3. PERSONS WHO MAY DRIVE THE VEHICLE

The vehicle may be driven during the full period of the hire only by the persons named in the Schedule, and only if they hold a valid driver's licence. (Note: only persons 18 years and over may be hirers and authorised drivers).

PAYMENT BY HIRER

a) The hirer shall pay the owner in full prior to dispatch (as payment for the hire of the vehicle for the agreed period) the sum specified in the Schedule. The hirer must have a credit card. The hirer agrees to pay any additional costs in connection with the hire including (but not limited to) parking, toll road and speeding fines, damage to the vehicle, puncture repair and relocation and cleaning fees as incurred in connection with the hirer's possession of the vehicle, including those which become apparent following termination of the hire. The hirer authorises the owner to debit his credit card for the same.

b) In addition to the payment specified in clause 4 the hirer shall pay to the owner the sums specified in the Schedule for Insurance Cover as set out in this agreement.

c) The hirer shall pay for all petrol or diesel (but not oil) used in the vehicle during the period of the hire, except where the hirer has a pre-purchased fuel option.

d) The hirer will be responsible for the entire cost of the hire should the voucher they present not be paid by the agent. The total payment will be charged to the client's credit card should payment from the agent not be received.

e) The following credit cards will be accepted: Visa, Mastercard & Amex. A credit card administration fee of 2% applies to use of Visa and Mastercard and 4% applies to use of Amex for payment and security bond purposes.

4. HIRER'S OBLIGATIONS

The hirer shall ensure that all responsible care is taken in handling and parking the vehicle and that it is left securely locked when not in use. (Note: This clause requires all responsible care to be taken for the vehicle. Animals are not permitted in the vehicle at any time).

INSURANCE

a) Subject to the exclusions set out below, the hirer and any driver authorised to drive the vehicle is indemnified up to a limit of NZ\$2,000,000.00; this is in respect of any liability he or she might have for damage to any property (including injury to any animal) belonging to any other person and arising out of use of the vehicle.

b) In the event of a single vehicle accident, the excess is increased to NZD\$2,500.00 for drivers 21 years & over; and NZ\$3,500.00 for drivers 18-20 years.

c) Third Party insurance is included in the quoted rate. The third party insurance covers you for all damage to a third party vehicle in the unlikely event of an accident.

NOTE: RISK-TAKER & CHANCE-IT insurance options do not cover tyre & windscreen/window damage or single vehicle accidents. STRESS-FREE insurance covers all damage including tyre & windscreen damage, all window damage, underbody & overhead damage, single vehicle accidents & no one-way fees.

INSURANCE OPTIONS FOR DRIVERS 18-20 YEARS

You are required to take one of the following insurance options:

- **RISK-TAKER:** Insurance excess NZ\$2,000.00 (NZD\$3,500.00 for single vehicle accidents)
- **CHANCE-IT:** Insurance excess NZ\$1,000.00, Pay an additional NZ\$15.00 per day (NZ\$3,500.00 for single vehicle accidents)
- **STRESS-FREE:** Insurance excess nil plus added cover (see above), Pay an additional NZ\$24.00 per day (includes single vehicle accidents)

INSURANCE OPTIONS FOR DRIVERS 21 YEARS & OVER

You are required to take one of the following insurance options:

- **RISK-TAKER:** Insurance excess NZ\$1,200.00 (NZD\$2,500.00 for single vehicle accidents)
- **CHANCE-IT:** Insurance excess NZ\$250.00, Pay an additional NZ\$10.00 per day (NZ\$2,500.00 for single vehicle accidents)
- **STRESS-FREE:** Insurance excess nil plus added cover (see above), Pay an additional NZ\$17.00 per day (includes single vehicle accidents)

JUCY STRONGLY RECOMMENDS THAT ALL CUSTOMERS TAKE THE EXCESS REDUCTION OPTIONS TO MINIMISE EXCESS EXPOSURE AND TRAVEL WITH PEACE OF MIND.

EXCLUSIONS

All excess options are void if the terms of the rental agreement are breached.

BOND

a) If Risk-Taker insurance has been taken (as per insurance excesses above), the excess is payable by credit card only. Please note that this amount will be debited to your credit card immediately. The bond is fully refundable provided the vehicle is returned on time to the correct location, undamaged, with a clean interior and with a full fuel tank.

b) The owner reserves the right to bank the bond excess after the termination of the hire agreement to cover the cost of un-notified infringements or damage to third parties or their property.

c) Where the third party causes damage, the hirer is liable for damages as specified in their rental agreement. As insurance is not compulsory in New Zealand there is no guarantee that these damages will be recovered, therefore the bond may be banked and not refunded.

d) Where the car has been returned during or outside office hours and the vehicle has undiscovered damage to the windscreen or body not covered by insurance, the client will be charged and sent a letter summarizing the cost of repairs.

e) A bond shall be taken for each accident. In the event of a replacement vehicle being dispatched, the bond will be twice that of the original vehicle.

f) Damage includes any and all damage to third party property, damage to the rented vehicle including tyres, windscreens, towing and recovery costs, theft, fire, break-in or vandalism. This also includes the cost of the daily rental rate for the period the vehicle is off fleet for repair.

g) The excess is applicable regardless of who is at fault and must be paid at the time the accident report is completed, not at the completion of the rental. The excess will be refunded only if Jucy Rentals is successful in recovering the cost of the damages from the third party. Please note that third party claims can take many months to resolve.

5. INSURANCE EXCLUSIONS

- a) Water submersion or salt-water damage is not covered by any insurance option.
- b) Continuing to drive if a warning light appears results in the hirer being responsible for all costs incurred.
- c) Excess options do not cover any damage caused by the use of snow chains and roof racks.
- d) Excess options do not cover the cost to replace keys which have been lost or the cost of retrieval of keys which have been locked inside a vehicle.
- e) Personal belongings are not covered. We recommend the hirer does not leave valuables in the vehicle and should take out personal insurance.
- f) All Excess Reduction is void if the terms of the Rental Agreement are breached. The hirer will be responsible for the total cost of any damage. This will also include any damage caused by wilful conduct (e.g sitting or standing on the bonnet or roof of the vehicle) and driving under the influence of alcohol or drugs.
- g) The vehicle is wilfully or recklessly damaged by the hirer or any other person named in the Schedule to this agreement or driving the vehicle under the authorisation of the hirer, or is lost as the result of wilful or reckless behaviour of the hirer or any such person. (Note: Punctures, damage to tyres, rims, burning out a clutch and any damage arising from using the vehicle to propel any other vehicle are regarded as wilful or reckless damage).
- h) None of the insurance options cover the incorrect use of fuel (fuel being diesel or petrol). The hirer will be responsible for any associated costs.
- i) The hirer will be responsible for the cost to retrieve or recover a vehicle, which has become bogged, regardless of the insurance options taken.
- j) If the vehicle is operated in any race, speed test, rally or contest; insurance is void.
- k) The hirer is not a body corporate or department of State and the vehicle is driven by any person not named in

the Schedule to this agreement.

- l) The vehicle is driven by any person who at the time when he/she drives the vehicle is disqualified from holding or has never held a driver's licence appropriate for that vehicle.
- m) The vehicle is operated on any of the following roads: Ninety Mile Beach (Northland), roads north of Colville Township, Ball Hutt Road (Mt Cook), Skippers Road (Queenstown).
- n) The vehicle is operated outside of the hire or any agreed extension of that term.
- o) It is agreed between the owner and the hirer that section 11 of the Insurance Law Reform Act 1977 shall apply with respect to the above exclusions as if this clause constitutes a contract of insurance.
- p) The hirer acknowledges that he/she shall be liable in respect of the first of the damage or loss referred to in the insurance cover specified in this clause to the amount of the excess shown in the Schedule. This applies to damage or loss resulting from the theft or conversion or attempted theft or conversion of the vehicle.

6. ADDITIONAL HIRE COSTS

- First driver is free, additional drivers are NZ\$1.00 each per day unless Stress-Free insurance is taken.
- After Hours dispatches are available on request only. A fee of NZ\$30 applies and at Auckland Airport the client is responsible for airport car parking costs. For all After Hours pickups a pre-registration form must be completed and returned to the owner at least 48hrs prior to travel.
- When returning vehicles after hours (Auckland and Christchurch only) there is no fee - please note that vehicles must be returned to the branches, not the terminal carparks.
- A NZ\$2.00 airport surcharge applies for all bookings collecting from Auckland Airport.
- One-way hires between Auckland City and Auckland Airport may incur a NZ\$35 relocation fee.
- Baby seats can be requested at the time of reservation at a cost of NZ\$40 each. Ski racks & snow chains can also be requested at the time of reservation at a cost of NZ\$25 each per rental. Subject to availability.
- A processing fee of NZ\$40 will be charged for any unpaid parking, toll road and speeding fines incurred during the rental period. This is regardless of whether knowledge of these is known.

7. OWNER'S OBLIGATIONS

- a) The owner shall deliver the vehicle in a safe and roadworthy condition.
- b) The owner shall be responsible for all ordinary and extraordinary costs of running the vehicle during the term of hire except that by the terms of this agreement those costs are payable by the hirer. (Note: the hirer shall as soon as practicable in any event within 24 hours notify the owner of any complaints, defects or failure of the vehicle, or claims against the owner or its agents. If the hirer fails to do so the hirer may be deemed to have waived the same and the company will not be liable for any claims resulting there from).
- c) Any mechanical or towing expenses required for the vehicle must be authorised by the owner prior to the repairs or towing taking place. Failure to authorise these expenses may result in the hirer being held liable for the costs.

8. MECHANICAL REPAIRS AND ACCIDENTS

- a) Any problems associated with the vehicle including equipment failure must be reported to the owner as soon as possible within 24 hours in order to give the owner the opportunity to rectify the problem during the rental period. We do not accept liability for any claims submitted after this period.
- b) All vehicles are registered with the Automobile Association (AA) for 24hr roadside assistance. This service covers any mechanical faults with the vehicle. Please note that the AA does not cover the following and the associated costs will be the responsibility of the hirer: • The vehicle running out of fuel • Keys being lost or locked inside the vehicle • Flat batteries as a result of the lights or keys being left on • A breakdown as a result of damage caused in an accident • **PHONE AA TOLL-FREE 0800 734 543**
- c) The hirer shall ensure that no persons shall interfere with the distance recorder or speedometer, or except in an emergency any part of the engine, transmission, braking or suspension system of the vehicle.
- d) All AA non-mechanical call-outs will incur a call-out fee.
- e) The AA service operates 24hrs, however for mechanical repairs outside office hours (including weekends and public holidays), some delays may occur. The owner will always endeavour to have the car repaired in the shortest time possible.
- f) The availability of an Exchange Vehicle is not guaranteed; provision is subject to availability, client location, accident liability and remaining hire duration. Hirer charges may be incurred (see below) • If an Exchange Vehicle is required as a result of an accident, the hirer is responsible for making their own way to the nearest Jucy branch or pickup location • Jucy may offer the hirer the option of paying an "Exchange Vehicle Relocation Fee" to send an Exchange Vehicle to the hirer's location • The hirer will pay for any costs relating to delivery of a change-over vehicle as a result of any single vehicle accident. This charge applies irrespective of any excess reduction taken • The hirer will be responsible for the cost to retrieve or recover a vehicle which has left the road as a result of any single vehicle accident.
- g) Even if the hirer has taken Stress-Free insurance, they are still responsible for keys being lost or locked in the car and for changing tyres.
- h) No replacement vehicle will be provided without receipt of a completed insurance claim form where one is required.
- i) In the event of an accident occurring and an Exchange Vehicle is not available, Jucy will not be liable for any resulting accommodation or living expenses that are incurred.

9. USE OF THE VEHICLE

The hirer shall not use or permit to use the vehicle to be used for the carriage of passengers for hire or reward, unless the vehicle is hired with the knowledge of the owner for use in a passenger service licensed under Part 1 of The Transport Services Licensing Act 1989.

THE HIRER SHALL NOT:

- a) Sublet or hire the vehicle to any other person.
- b) Permit the vehicle to be operated outside his or her authority.
- c) Operate the vehicle, or permit it to be operated in any race, speed test, rally or contest.
- d) Operate the vehicle or permit it to be operated in breach of the Transport Act 1962, the Traffic Regulations 1976 or any other Act, regulations or by laws relating to road traffic.
- e) Operate the vehicle or permit it to be operated for the transport of more than the number of passengers or more than the weight of passengers or more than the weight of goods specified in the certificate of loading for the vehicle.
- f) Drive or permit the vehicle to be driven by any other persons if at the time of his driving the vehicle the hirer or any other person is not the holder of a current driver's licence appropriate for the vehicle.

10. RETURN OF THE VEHICLE

The hirer shall at or before the expiry of the term of hire, deliver the vehicle to the branch detailed in the Schedule, or obtain the owner's consent to the continuation of the hire. (Note: No refund is available to the hirer if the vehicle is returned earlier than stated in the Schedule). The vehicle is to be returned in a clean and tidy condition; if not, a NZ\$200 cleaning fee may apply. The vehicle is to be returned with a full tank of petrol (except where the hirer has a pre-purchased fuel option); if it is not filled with fuel a NZ\$20 administration fee will apply in addition to the cost of the fuel. If not returned to the branch detailed, a relocation fee of NZ\$500 may be charged.

11. BREACH OF CONTRACT

The owner shall have the right to terminate the hire and take immediate possession of the vehicle if the hirer fails to comply with any Terms and Conditions of this agreement or if the vehicle is damaged. The termination of the hire under the authority of this clause shall be without prejudice to the other rights of the owner and the rights of the hirer under this agreement or otherwise.

12. EXCHANGE RATE / CURRENCY FLUCTUATIONS

All transactions are conducted in New Zealand dollars. Due to exchange rate fluctuations, there could be some variance between the amount initially debited against your credit card and the amount refunded at the expiration of the rental period. The owner is not liable for such variations.

13. RELEASE AND INDEMNITY OF JUCY RENTALS

- a) The customer releases Jucy Rentals, its employees and agents, from any liability to the customer (regardless of who is at fault), for any loss or damage incurred by the customer by reason of rental, possession or use of the vehicle.
- b) The customer hereby indemnifies and shall keep indemnified Jucy Rentals, its employees and agents, against any claims, demands and expenses (including legal costs) incurred or sustained by them or any of them by reason of the customer's use and/or possession of the vehicle.
- c) Any indemnity required of the customer shall not operate to indemnify Jucy Rentals in respect of any negligent act by Jucy Rentals.